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NOTICE OF MOTION AND MOTION

TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE THAT on July 7, 2008 at 2:00 p.m., or as soon thereafter as counsel may be heard, in the Courtroom of the Honorable Marilyn Hall Patel, United States District Court, Northern District of California, San Francisco Division, Courtroom 15, located at 450 Golden Gate Avenue, San Francisco, California, defendant Tekni-Plex, Inc. ("defendant"), sued herein as Colorite Plastic Company, will and hereby does move this Court for an order pursuant to Fed. R. Civ. P. 12(b)(6), Fed. R. Civ. P. 9(b), and Fed. R. Civ. P. 12(b)(1), dismissing the Complaint filed by Pepper Beall Maupin ("plaintiff").

This Motion is made on the grounds that plaintiff has (1) failed to state a claim for which relief can be granted and has failed to plead her claims with the particularity required under the Federal Rules of Civil Procedure; (2) failed to comply with statutory requirements under the California Consumer Legal Remedies Act; and (3) failed to establish that the Court has subject matter jurisdiction over plaintiff's claims. Defendant asks that the Court dismiss all claims.

This Motion is based on this Notice of Motion and Motion, the Memorandum of Points and Authorities in support hereof, the pleadings and other files herein, and such other written and oral argument as may be presented to the Court.

Dated: May 22, 2008 Respectfully Submitted,

DAVIS POLK & WARDWELL

By: s/Neal A. Potischman
Neal A. Potischman (Bar No. 254862)
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Attorneys for Defendant TEKNI-PLEX, INC., sued herein as COLORITE PLASTIC COMPANY

STATEMENT OF ISSUES TO BE DECIDED

- 1. Whether plaintiff's Complaint should be dismissed for failure to state a claim on which relief can be granted, much less to do so with the particularity required by the Federal Rules of Civil Procedure for claims sounding in fraud.
- 2. Whether Plaintiff's claims under the California Consumer Legal Remedies Act must be dismissed for failure to comply with statutory requirements.
- 3. Whether plaintiff's Complaint should be dismissed because the Court lacks subject matter jurisdiction over her claims.

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MEMORANDUM OF POINTS AND AUTHORITIES PRELIMINARY STATEMENT

Over two years ago, plaintiff purchased a Colorite WaterWorks garden hose at a building supply store. The hose was sold with what plaintiff concedes was an "Unconditional life-time warranty," which plaintiff apparently has decided not to invoke in favor of instituting litigation. The hose was sold under the trade name "Kink Free," without any apparent definition of that term on the product packaging. Plaintiff complains that, on a single day, months after her purchase, her hose "kinked," and that she suffered some unspecified harm as a result. Plaintiff does not define the term "kink," and it is unclear whether the thrust of her Complaint is that her hose momentarily bent, that her hose became permanently creased, that water flow was fleetingly impacted, or that water flow from her hose was irreparably diminished. Nor does plaintiff claim that the hose was kinked, bent, blocked, or creased either when she purchased it or ever again after May 14, 2006. Plaintiff does not claim that she was physically injured or that her property was damaged. Indeed, plaintiff does not appear to identify any harm, even conjecturally, suffered by herself or any other member of the nationwide class that plaintiff seeks to have certified as a result of the alleged hose-kinking. Plaintiff's claims are not only substantively frivolous but are also pled deficiently. Plaintiff's Complaint should be dismissed.

First, plaintiff's Complaint is devoid of any factual representation attributed to defendant that plaintiff demonstrates to be false or improper, and plaintiff fails to allege a cognizable injury that she or any other putative class member suffered. This is fatal to all of her claims.

Furthermore, plaintiff fails to plead her claims with the particularity necessary to maintain her fraud-based suit. As a result, plaintiff has failed to comply with Federal Rules of Civil Procedure 12(b)(6) and 9(b).

Second, plaintiff did not offer an affidavit affirming that her suit has been filed in a proper venue, therefore she failed to meet the pleading requirement of the California Consumer Legal Remedies Act ("CLRA"), Cal. Civ. Code § 1780(c). Plaintiff further failed to satisfy the demand requirement of the CLRA, Cal. Civ. Code § 1782. Failure to comply with the statutory provisions of the CLRA is an independent ground for dismissal of her CLRA claim.

Third, it appears that the Court may not have subject matter jurisdiction over plaintiff's claims, both because plaintiff does not plead facts sufficient to satisfy the amount in controversy requirements of 28 U.S.C. § 1332(d)(2) (\$5,000,000 for class claims), and because recent case law calls into question the propriety of finding subject matter jurisdiction under 28 U.S.C. § 1332(d)(2) where the plaintiff appears to be unlikely to be able to maintain a putative nationwide class action.

SUMMARY OF THE COMPLAINT

On December 3, 2005, plaintiff purchased a Colorite WaterWorks garden hose at a building supply store. Complaint ¶ 11. The hose packaging indicated that the hose was covered by an "Unconditional life-time warranty." Id. The existence and terms of the warranty apparently are not in dispute. The packaging also described the hose as being "premium" and listed a trade name of "Kink Free." Id. Plaintiff does not allege that the term "kink" or the phrase "kink free" were defined anywhere in the product packaging, or elsewhere. Nor does she explain her own understanding of the meaning of those terms, either at the time of purchase or thereafter. She does allege, however, that she "wanted a hose that provided continuous water flow not interrupted by 'kinking'" (id.), which suggests that she equates "kinking" with bending, twisting, or compression of a hose; see also id. ¶ 22 (similar).

Plaintiff apparently either did not use the hose at all, or used it without incident, for a period of some months. On May 14, 2006, plaintiff allegedly used the hose and, for the first time, found that it "kinked several times." Id. ¶ 12. That the hose "kinked several times" is the extent of detail plaintiff provides about the events of May 14, 2006. Id. ¶¶ 11-12. The Complaint simply does not explain precisely what happened. Nor does plaintiff describe the circumstances that led to the kinking, the consequences of the kinking (e.g., whether the hose simply bent; whether it was irreparably creased; whether her water flow was reduced and if so, by how much), or, most importantly, what damage, if any, she supposedly suffered as a result of the alleged kinking. Plaintiff also does not allege whether she attempted to return the hose to the store where she purchased it, nor does she contend that she contacted defendant to invoke the "Unconditional lifetime warranty." Id. ¶ 11.

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Plaintiff does not allege that the kinking recurred after May 14, 2006. Nonetheless, approximately two years later, plaintiff filed this action on behalf of herself and a proposed nationwide class consisting of "all those consumers who purchased a Colorite WaterWorks 'Kink Free' premium garden hose, four years prior to the date this complaint was filed to the present." Id. ¶ 13. Plaintiff does not allege what amount she (or any other purchaser) paid for the hose. See, e.g., id. ¶ 11 (not specifying purchase price).

The Complaint alleges that defendant made representations regarding the hose "through multi-media advertising and other communicative forms" that "'hooked' plaintiff and this class" (see id. ¶¶ 6, 10, 22, 25, 27), yet plaintiff does not quote from or specify any advertising allegedly made by defendant. Nor does plaintiff allege that she saw or heard any advertising, in any media, regarding the product. See id. ¶11 (referring to her observations of the product packaging alone). Plaintiff suggests that all putative class members "were 'hosed'" by virtue of having purchased the product (id. ¶1), though plaintiff never alleges—and obviously could not allege—that each purchaser is dissatisfied with the hose, much less that each purchaser's hose has "kinked."

Plaintiff asserts claims for common law fraud (Claim 1, see id. ¶¶ 21-23), statutory fraud under Cal. Civ. Code § 1709-1711 (Claim 4, see Complaint ¶¶ 30-32),² violations of Cal. Bus. & Prof. Code §§ 17200, Unfair Competition Law ("UCL") (Claim 2, see Complaint ¶¶ 24-25), and 17500, False Advertising Act ("FAA") (Claim 3, see Complaint ¶¶ 26-29), and violation of the California Consumer Legal Remedies Act, Cal. Civ. Code § 1770 (Claim 5, see Complaint ¶¶ 33-34.).³

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 $^{^1}$ Plaintiff alleges in her Complaint that defendant represented that the hose was "designed and manufactured as a hose . . . having longitudinally displaced internal ribs [that] run inside the walls of the hose to reduce flow termination due to kinking or compression." <u>Id.</u> ¶ 7. Plaintiff does not identify when, how, or to whom this representation was made and, in any event, the quoted language expressly allows for the possibility that the hose might kink.

² This motion to dismiss relies on statutory and common law of California. In fact, if plaintiff's putative nationwide class action claims were permitted to proceed, the Court necessarily would have to analyze the applicable law for each plaintiff, and for each claim. See generally In re Bridgestone/Firestone, Inc., Tires Prods. Liab. Litig., 288 F.3d 1012 (7th Cir. 2002) ("State consumer-protection laws vary considerably, and courts must respect these differences rather than apply one state's law to sales in other states with different rules.").

³ Although plaintiff has identified the proposed class period as "four years prior to the date this complaint was filed to the present" (Complaint ¶ 13), only her UCL claim has an express four-year statute of limitations. (Cal. Bus. & Prof. Code § 17208). Three of the other four claims are governed by three-year statutes of limitations. Cal. Code Civ. P. § 338(d) applies to Claims 1 and 4 as "action[s] for relief on the ground of fraud or mistake" <u>See Boyer v. Barrows</u>, 166 Cal. 757, 758-59 (1913). Cal. Civ. Code § 1783 governs plaintiff's CLRA claim (Claim 5): "Any action brought under the specific provisions of Section 1770 shall be commenced not more than three years from the date of the commission of such method, act, or practice." Claim 3 is arguably governed by Cal. Code Civ. P. § 338(a) as "[a]n DEFENDANT'S NOTICE OF MOTION AND MOTION TO DISMISS

LEGAL STANDARD

A motion to dismiss brought pursuant to Fed. R. Civ. P. 12(b)(6) should be granted where a
complaint fails to state a claim upon which relief can be granted. Fed. R. Civ. P. 12(b)(6); see also
Bell Atl. Corp. v. Twombly, 550 U.S,, 127 S. Ct. 1955, 1965 (2007) (holding that a
complaint's "[f]actual allegations must be enough to raise a right to relief above the speculative
level"). A properly pled complaint requires "something more than a statement of facts that
merely creates a suspicion [of] a legally cognizable right of action." Twombly, 127 S. Ct. at 1965
(quoting 5 Charles Alan Wright & Arthur R. Miller, <u>Federal Practice and Procedure</u> § 1216 (3d ed.
2004)). In ruling on a motion to dismiss, "conclusory allegations, unsupported by the facts alleged,
need not be accepted as true." Am. Canine Found. v. Sun, No. C-06-4713 MMC, 2007 U.S. Dist.
LEXIS 90004, at *6 (N.D. Cal. Nov. 27, 2007) (internal citations omitted). A district court is also
"not bound to accept as true a legal conclusion couched as a factual allegation." Id. (quoting
Twombly, 127 S. Ct. at 1965 (internal quotation and citation omitted)). Further, "it is not proper
for the court to assume that the plaintiff can prove facts which he or she has not alleged." Pinnacle
Sys., Inc. v. XOS Techs., Inc., No. C-02-03804 RMW, 2003 WL 21397845, at *5 (N.D. Cal. May
19, 2003) (quoting Associated Gen. Contractors v. Cal. State Council, 459 U.S. 519, 526 (1983)).
The complaint must include "more than labels and conclusions, and a formulaic recitation of the
elements of a cause of action." Twombly, 127 S.Ct. at 1964-65.

Federal Rule of Civil Procedure 9(b) requires that "in all averments of fraud or mistake, the circumstances constituting fraud or mistake shall be stated with particularity." Fed. R. Civ. P. 9(b). Fraud allegations must "be specific enough to give defendants notice of the particular misconduct... so that they can defend against the charge and not just deny that they have done anything wrong." Vess v. Ciba-Geigy Corp. USA, 317 F.3d 1097, 1106 (9th Cir. 2003) (internal quotations omitted), the complaint must provide "the who, what, when, where, and how of the misconduct

governed by three- or four-year statute of limitations).

action upon a liability created by statute." See Streamcast Networks, Inc. v. Skype Techs., S.A., No. 06-CV-391 FMC, 2006 U.S. Dist. LEXIS 97393 (C.D. Cal. Sept. 14, 2006) (applying three-year statute of limitations under Cal. Code Civ. P. § 338); Cazares v. Household Fin. Corp., No. 04-CV-2548 DSF, 2005 U.S. Dist. LEXIS 39222 (C.D. Cal. July 26, 2005) (same); Rodarte v. Philip Morris, Inc., No. 03-CV-0353 FMC, 2003 U.S. Dist. LEXIS 25067 (C.D. Cal. June 23, 2003) (same); but see Harshbarger v. Philip Morris, Inc., No. 02-CV-05267 JSW, 2003 U.S. Dist. LEXIS 25023, *17-18 (N.D. Cal. Apr. 1, 2003) (noting "dispute" as to whether claims under Cal. Bus. & Prof. Code § 17500 are

charged" and must set forth "what is false or misleading about a statement and why it is false." <u>Id.</u> at 1106 (internal citations and quotations omitted).

Here, two of plaintiff's five causes of action explicitly aver fraud—plaintiff's first claim, for common law affirmative concealment,⁴ and her fourth claim for statutory fraud⁵—and plaintiff's remaining claims are based on precisely the same allegations as plaintiff's statutory and common law fraud claims. The Ninth Circuit has held that when a plaintiff alleges "a unified course of fraudulent conduct and rel[ies] entirely on that course of conduct as the basis of a claim. . . . [,] the claim is said to be 'grounded in fraud' or to 'sound in fraud,' and the pleading of that claim as a whole must satisfy the particularity requirement of Rule 9(b)." Id. at 1103-4; see also Stickrath v. Globalstar, Inc., 527 F. Supp. 2d 992, 998 (N.D. Cal. 2007) (rejecting UCL and CLRA claims for failure to plead with particularity under Rule 9(b)). Therefore, in order for plaintiff to meet the pleading standards of Rule 9(b), her Complaint in toto, including each claim based on the same alleged "unified course of fraudulent conduct" must include "the who, what, when, where, and how of the misconduct charged," and must set forth "what is false or misleading about a statement and why it is false." Vess, 317 F.3d at 1103, 1106; see also Schreiber v. ServWell, 806 F.2d 1393, 1401 (9th Cir. 1986) (stating that under Rule 9(b) pleading standard, "pleader must state the time, place, and specific content of the false representations as well as the identities of the parties to the misrepresentation"). Where a complaint sounding in fraud fails to plead the circumstances of the alleged fraud with sufficient particularity, the appropriate remedy is dismissal. Vess, 317 F.3d at 1107.

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⁴ Common law does not provide an action for "affirmative concealment." In fact, seemingly the only state or federal decision in California that references a similar claim for "common law affirmative concealment" is the dismissal under Federal Rules of Civil Procedure 12(b)(6) and 9(b) of another frivolous, putative class action brought by the same attorneys who filed this action. McCready v. Am. Honda Motor Co., No. 05-CV-5247 SBA, 2006 U.S. Dist LEXIS 44137, AT *15 (N.D. Cal. June 19, 2006) (dismissing, with prejudice, for being outside of the statute of limitations, and independently for failure to plead with particularity). In dismissing the complaint in McCready, the Court did not address the fact that there is no action at common law for "affirmative concealment." Because plaintiff alleges both "concealment" and "misrepresentation" in the first cause of action, for the purposes of this motion to dismiss, defendant addresses the deficiencies of plaintiff's pleading under both common law fraud and "common law fraudulent concealment." Defendant notes that the vast majority of claims for "fraudulent concealment" are inapplicable and allege concealment of a party's right to bring a claim during the applicable statute of limitations. See, e.g., Barker v. Am. Mobil Power Corp., 64 F.3d 1397, 1399 (9th Cir. 1995).

⁵ California courts recognize the same elements for common law fraud, defined in Cal. Civ. Code § 1573, and claims for "deceit" under Cal. Civ. Code §§ 1709-1711. <u>Stone v. Farnell</u>, 239 F.2d 750, 754 (9th Cir. 1956) ("It appears that the California courts have not attempted to differentiate between fraud and deceit in this respect.").

ARGUMENT

I. THE COMPLAINT SHOULD BE DISMISSED BECAUSE PLAINTIFF FAILS TO STATE A CLAIM UNDER ANY PLEADING STANDARD, MUCH LESS THE HEIGHTENED PLEADING STANDARD REQUIRED BY FEDERAL RULE OF CIVIL PROCEDURE 9(b)

A. PLAINTIFF'S FRAUD CLAIMS MUST BE DISMISSED BECAUSE PLAINTIFF FAILS TO PLEAD FACTS ESTABLISHING EITHER MISREPRESENTATION OR INJURY

Plaintiff's allegations are not sufficient to plead common law fraud. Under California law, the elements of fraud are: (1) misrepresentation; (2) knowledge of falsity (scienter); (3) intent to induce reliance; (4) justifiable reliance; and (5) resulting damage. Nagy v. Nagy, 210 Cal. App. 3d 1262, 1268 (1989). "Deception without resulting loss is not actionable fraud." See Serv. by Medallion, Inc. v. Clorox Co., 44 Cal. App. 4th 1807, 1818 (1996).

First, regardless of the pleading standard, plaintiff fails to allege evidence of any "misrepresentation." As noted, the only apparent representation contained in the product packaging was that the hose was being sold with an unconditional, lifetime warranty. Neither the terms nor existence of that warranty is alleged to have been misstated. Nor does plaintiff allege that defendant represented to her, or any unnamed class member, that the hose would perform in a specific manner for perpetuity. Plaintiff's argument relies entirely upon the theory that defendant's use of the trade name "Kink Free" was fraudulent.

Even assuming that use of the trade name "Kink Free" constituted a representation of some sort, its meaning is ambiguous and the Complaint fails to offer a coherent explanation for how it supposedly misled plaintiff. Indeed, the Complaint is entirely circular in this respect: plaintiff suggests that she thought the hose would never "kink" (undefined) and then alleges that she was harmed because it did kink (again undefined). Plaintiff does not explain whether she believed that the hose could not bend; that it could bend but that it would never develop a permanent crease; or that, regardless of what happened to the hose, water flow would never be impaired in any way. Plaintiff simply does not specify what she understood the term to mean and, as a result, her naked allegation that the term "Kink Free" falsely represented something to her is without any legal significance. Even assuming, arguendo, that the product name represented something to her about

the hose's attributes, at a minimum plaintiff must specify both what she understood the term to mean and how the hose's operation has led her to believe that she was deceived. <u>Hoey v. Sony Elecs. Inc.</u>, 515 F. Supp. 2d 1099, 1104 (N.D. Cal. 2007) (rejecting conclusory allegations of fraud and finding no misleading representation of fact); <u>see also Neu v. Terminix Int'l, Inc.</u>, No. 07-CV-6472 CW, 2008 U.S. Dist. LEXIS 32844, at *17 (N.D. Cal. April 8, 2008) (requiring pleading detailing "why Plaintiff believes the statements were knowingly false when made").

Plaintiff's claim for affirmative concealment similarly relies only on the conclusory allegation that "[a]t all times stated herein, defendant concealed or suppressed material facts." Complaint ¶ 22. Plaintiff never identifies which facts supposedly were material, how or when they were "concealed or suppressed," or by whom. Particularly given that the phrase "kink free" is susceptible to multiple possible interpretations, plaintiff obviously must provide particularized factual allegations specifying exactly what facts defendants supposedly withheld from her.

Second, plaintiff does not plead facts establishing reasonable or justifiable reliance. Indeed, if plaintiff truly "purchased the subject hose solely upon the 'kink free' representation" (Complaint ¶ 11), the onus is on her to show that her belief about what that term meant was objectively reasonable. Plaintiff is required to show justifiable reliance, "i.e. circumstances were such to make it reasonable for plaintiff to accept defendant's statements without an independent inquiry."

Wilhelm v. Pray, Price, Williams & Russell, 186 Cal. App. 3d 1324, 1326 (1986). In 1941, the California Supreme Court elucidated the standard for fraudulent misrepresentation: "If the conduct of the plaintiff in the light of his own intelligence and information was manifestly unreasonable . . . he will be denied a recovery." Seeger v. Odell, 18 Cal. 2d 409, 414-415 (1941). Here, plaintiff has not specified what she understood the product's name to mean, much less pled facts establishing how the hose ultimately performed vis-à-vis those expectations.

To the extent that plaintiff read the trade name as constituting a promise that she would "never have to be concerned" about the possibility of the hose bending (Complaint ¶¶ 11, 22), it unquestionably was within plaintiff's ability to inform herself of whether this was a reasonable belief. Plaintiff stood in Goodman's Building Supply, observed the product packaging (id. ¶ 11), and could have tested the hose to ascertain whether the hose was as rigid or as flexible as she had

hoped. Plaintiff's apparent failure to investigate her beliefs regarding the hose's properties would also be fatal to her claim for fraudulent concealment, which can only be maintained where "material facts are known only to the defendant and the defendant knows that the plaintiff does not know or cannot reasonably discover the undisclosed facts." Karoutas v. HomeFed Bank, 232 Cal. App. 3d 767, 771 (1991); see also Curran v. Heslop, 115 Cal. App. 2d 476, 480 (1953) (quoting Clauser v. Taylor, 44 Cal. App. 2d 453 (1941) (holding that when seller knows material facts "not to be within the reach of the diligent attention and observation" of buyer, buyer may rescind contract upon discovery)). Yet again, however, plaintiff's failure to specify precisely what she understood the supposed representation to mean dooms her ability to establish reasonable reliance.

Finally, plaintiff's pleading regarding "resulting damage" is not simply deficient, it is non-existent. "Damage is an essential element of a fraud claim." Williams v. Prudential Ins. Co. of Am., 07-CV-2252, 2007 U.S. Dist. LEXIS 86795, at *6 (N.D. Cal. Nov. 13, 2007) (granting motion to dismiss for failure to plead fraud with sufficient particularity) (citing Abbot v. Stevens, 133 Cal. App. 2d 242, 247 (1955) ("Fraudulent representations which work no damage cannot give rise to an action at law, and an allegation of a definite amount of damage is essential to stating a cause of action.")). Plaintiff never specifies what she paid for the hose or what her supposed damages are, much less pleads facts establishing the existence of injury. Plaintiff says that she "wanted a hose that provided continuous water flow not interrupted by 'kinking'" and that, on May 14, 2006, the hose "kinked several times during her use of it." Complaint ¶¶ 11, 12. Plaintiff does not specify what, if any, harm resulted from the alleged kinking. In fact, she never even alleges that her water flow was interrupted, which would be a necessary (if not sufficient) allegation to establish that the hose failed to perform in accordance with her expectations.

Moreover, plaintiff's ability to establish injury or damages on her own behalf or for any other putative class member is totally undermined by the existence of the unconditional warranty.

attributes to the general public.

"kink free" not just to plaintiff and to the putative class members, "but to the general public." Complaint ¶ 23. Defendant is not aware of any statutory or common law obligation on the part of manufacturers to disclose product

⁶ Plaintiff also makes the conclusory allegation that defendant had a "duty to disclose" that the hose was not

⁷ Under <u>Clauser</u>, even assuming <u>arguendo</u> that the hose failed to perform as warranted, the appropriate remedy would be rescission of the individual contract of sale, not a putative nationwide damages class seeking recovery in tort.

Simply put, plaintiff's vague and unsupported assertion that "plaintiff and all the class members were harmed" because the hose was not "kink free" (id. ¶ 14) is plainly insufficient to maintain a claim, much less under the heightened pleading requirements of Rule 9(b). 8

B. PLAINTIFF'S UCL CLAIM MUST BE DISMISSED BECAUSE PLAINTIFF FAILS TO PLEAD FACTS ESTABLISHING UNLAWFUL, UNFAIR, OR FRAUDULENT CONDUCT OR INJURY

The UCL prohibits "any unlawful, unfair or fraudulent business act or practice. . . ." Cal. Bus. & Prof. Code § 17200. Plaintiff fails to allege a violation of the UCL under any of the three prongs. Moreover, plaintiff fails to establish that she "suffered injury in fact and has lost money or property as a result of the unfair competition." Cal. Bus. & Prof. Code § 17204. Accordingly, her UCL claim must fail. See Daugherty v. Honda, 144 Cal. App. 4th 824, 837 (2006) (citing Cel-Tech Comme'ns, Inc. v. Los Angeles Cellular Tel. Co., 20 Cal. 4th 163, 180 (1999)).

For its "unlawful" prong, the UCL "borrows" violations of other laws and treats them as independently actionable. <u>Daugherty</u>, 144 Cal. App. 4th at 837. To properly plead an "unlawful" business act or practice, a complaint must allege facts showing that a particular practice violates a particular law. <u>See, e.g., Khoury v. Maly's of Cal., Inc.</u>, 14 Cal. App. 4th 612, 619 (1993) (affirming sustained demurrer where "complaint d[id] not describe the manner in which respondent's practice is 'unlawful"). Here, plaintiff fails to identify any law violated by defendant. Plaintiff seemingly (and in circular fashion) suggests that defendant engaged in unlawful conduct under § 17200 by virtue of a putative violation of § 17200. Complaint ¶ 25. Such a contention makes no sense. Plaintiff also intimates that defendant may have run afoul of the UCL by violating Cal. Bus. & Prof. Code § 17500. Complaint ¶ 25. As discussed further <u>infra</u>, plaintiff's Complaint is devoid of facts sufficient to support a claim for violation of Cal. Bus. & Prof. Code § 17500, or any other California statute. Most obviously, plaintiff's conclusory allegation that defendant

⁸ Nor does plaintiff's conclusory jurisdictional allegation regarding supposed aggregate damages "in excess of 5 million dollars" (<u>id.</u> ¶ 2) satisfy plaintiff's obligation to plead facts establishing injury and damages. "[A]n allegation of a definite amount of damage is essential to stating a cause of action." <u>Nagy v. Nagy</u>, 210 Cal. App. 3d 1261, 1268-1269 (1989) (finding "[a]ppellant's complaint [] defective in that he did not allege a definite amount of damage"). Plaintiff's claims for "damages" under the UCL and FAA are also improper because remedies for violations are equitable in nature. "[T]he only nonpunitive monetary relief available under the Unfair Business Practices Act is the disgorgement of money that has been wrongly obtained or, in the language of the statute, an order 'restoring money which may have been acquired by means of unfair competition." <u>Bank of the West v. Super. Ct.</u>, 2 Cal. 4th 1254, 1266 (1992) (internal citations omitted).

engaged in deceptive conduct, "by use of mass and multi media (including but not limited to newspapers, specialty magazines, television, internet, web sites, advertising packaging, displays, and other advertising methods)" (Complaint ¶ 27), fails to include even the most basic level of particularity regarding "the who, what, when, where, and how of the misconduct charged." Vess, 317 F.3d at 1106. As a result, plaintiff's effort to establish a UCL violation based on unlawful conduct fails as a legal matter.

Plaintiff's claim under the UCL's "unfair" prong is similarly deficient. Plaintiff's Complaint asserts that defendant's alleged conduct created "unfair advantage" over competitors, and was unfair to consumers. Complaint ¶ 25. The California Supreme Court has held that, as to competitors, "the word 'unfair' in [the UCL] means conduct that threatens an incipient violation of an antitrust law, or violates the policy or spirit of one of those laws because its effects are comparable to or the same as a violation of the law, or otherwise significantly threatens or harms competition." Cel-Tech, 20 Cal. 4th at 187. Not only has plaintiff failed to plead how defendant's conduct "significantly threatens or harms competition," plaintiff obviously is not a competitor of defendant's and thus has no standing to bring claims of "harm to competition." Cf. Khoury, 14 Cal. App. 4th at 619 (finding no "monopolistic or anticompetitive practice" under § 17001 "because appellant is not in competition with respondent").

Even under other interpretations of the standard for measuring unfairness post-<u>Cel-Tech</u>, plaintiff cannot succeed. In 2006, a California Court of Appeal held that "[a]n act or practice is unfair if the consumer injury is substantial, is not outweighed by any countervailing benefits to consumers or to competition, and is not an injury the consumers themselves could reasonably have avoided." <u>Daugherty</u>, 144 Cal. App. 4th at 839 (citing <u>Camacho v. Auto. Club of S. Cal.</u>, 142 Cal. App. 4th 1394, 1403 (2006)). In <u>Daugherty</u>, plaintiffs alleged that Honda failed to disclose a latent engine defect that often was revealed only after affected automobiles were out of warranty,

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⁹ The <u>Cel-Tech</u> court indicated that its definition of "unfair" may not apply to claims brought by consumers. <u>Cel-Tech</u>, 20 Cal. 4th at 186, n.11. The Supreme Court of California has not yet provided any further clarity on the issue of the appropriate test for "unfairness" in the consumer context. <u>See Bardin v. DaimlerChrysler Corp.</u>, 136 Cal. App. 4th 1255, 1267-1268 (2006) (acknowledging split of authority over whether the <u>Cel-Tech</u> definition of "unfair" under the UCL should apply to UCL actions brought by consumers, and requesting Supreme Court guidance); <u>see also Churchill Vill., L.L.C. v. GE</u>, 169 F. Supp. 2d 1119, 1130 (N.D. Cal. 2000) (suggesting the <u>Cel-Tech</u> definition of "unfair" is "equally valid in the consumer context"). Under the <u>Cel-Tech</u> standard, however, plaintiff obviously would have no claim.

sometimes prompting replacement of the entire engine at the car owner's expense. <u>Daugherty</u>, 144 Cal. App. 4th at 830. For many putative plaintiffs in <u>Daugherty</u>, the engine had yet to malfunction. <u>Id.</u> Like plaintiff in this action, plaintiffs in <u>Daugherty</u> offered only conclusory claims that "Honda's conduct was inherently injurious to consumers and thus an unfair business practice under the UCL." The <u>Daugherty</u> court disagreed and found any injury to consumers was "not substantial, if indeed it can be characterized as a cognizable injury at all." <u>Id.</u> at 827, 838.

Plaintiff's claim of injury here is even less coherent. First, as noted, there is no allegation of any harm to plaintiff or to any other putative class member, much less an identifiable, substantial one. Even if plaintiff had alleged injury, however, it obviously would be far less "substantial" than the cost of replacing a vehicle engine. Second, plaintiff acknowledges that her hose came with an unconditional lifetime warranty. Plaintiff never alleges that she attempted to invoke the warranty without success. With an unconditional lifetime warranty in place, it strains credulity to imagine how plaintiff or any other consumer has suffered any injury at all. Indeed, the plaintiffs in Daugherty arguably were left without any recovery because their warranties had lapsed. The opposite is true here. Third, even assuming that plaintiff had alleged substantial injury, she fails to plead that defendant's conduct "is not outweighed by any countervailing benefits to consumers or to competition, and is not an injury the consumers themselves could reasonably have avoided."

Daugherty, 144 Cal. App. 4th at 839. As noted above, plaintiff reasonably could have avoided any theoretical harm by testing the hose's flexibility prior to making the purchase, by inspecting the hose post-purchase and returning it to the point-of-sale, or by availing herself of the warranty coverage.

Because plaintiff cannot show that she suffered an injury in fact, much less one caused by defendant's conduct, she cannot state a claim for unfair conduct under the UCL. Branick v. Downey Sav. & Loan Ass'n, 39 Cal. 4th 235, 240 (2006) ("[O]nly those private persons who have suffered injury in fact and have lost money or property may sue to enforce the unfair competition and false advertising laws. Uninjured persons may not sue. . . .") (internal quotations and citations omitted).

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Plaintiff's claim for violation of the UCL based on allegedly "fraudulent" conduct also fails as a legal matter. A claim for "fraudulent" business practices requires a showing "that members of the public are likely to be deceived." <u>Id.</u> at 837 (citing <u>Comm. on Children's Television, Inc. v.</u> Gen. Foods Corp., 35 Cal. 3d 197, 211 (1983)). Anecdotal evidence of isolated instances of confusion is insufficient to state a claim. Churchill Vill., L.L.C. v. GE, 169 F. Supp. 2d 1119, 1131-32 (N.D. Cal. 2000). "The 'likely to be deceived' standard requires a probability that a significant portion of the general consuming public or of targeted consumers, acting reasonably in the circumstances, could be misled." People ex rel. DMV v. Cars 4 Causes, 139 Cal. App. 4th 1006, 1016 (2006); cf. Haskell v. Time, Inc., 857 F. Supp. 1392 (E.D. Cal. 1994) (granting motion to dismiss where advertisements were "puffery" and unlikely to mislead under a "reasonable consumer" standard); Consumer Advocates v. Echostar, 113 Cal. App. 4th 1351, 1356 (2003) (holding that the representations that satellite system provided "crystal clear digital video" and "CD quality audio" were boasts and advertising slogans, not "factual representations that a given standard is met"). As discussed *supra*, plaintiff pleads no facts indicating what the term "Kink Free" meant even to her, much less establishing that most consumers would have (a) interpreted the term just as she did, and (b) felt deceived by the actual performance of the product.

Moreover, the Complaint's conclusory allegation that defendant marketed the hose improperly "as being superior to hoses designed and manufactured by defendant's competitors" likewise fails to support a claim for violation of the UCL. Complaint ¶ 28. Plaintiff pleads no facts establishing the "the who, what, when, where, and how" of the supposed scheme. Vess, 317 F.3d at 1106. Indeed, the above-referenced allegation is utterly untethered to any facts regarding who the supposed competitors are, what products they sell, how defendant or others described those products, whether plaintiff ever considered buying one of those products, and whether those other products in fact are superior to the hose manufactured by the defendant.

C. PLAINTIFF'S FALSE ADVERTISING CLAIM MUST BE DISMISSED BECAUSE PLAINTIFF FAILS TO PLEAD FACTS ESTABLISHING THAT THERE WAS ADVERTISING, MUCH LESS THAT IT WAS FRAUDULENT AND CAUSED INJURY

The FAA prohibits the making of a statement concerning personal property "connected with the proposed performance...thereof, which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known to be untrue or misleading." Cal. Bus. & Prof. Code § 17500. The FAA also requires that a plaintiff "has suffered injury in fact and has lost money or property as a result of a violation of this chapter" in order to bring suit. Cal. Bus. & Prof. Code § 17535. Plaintiff has alleged neither a misleading statement nor the occurrence of an injury.

To support her FAA claim, plaintiff alleges that defendant engaged in false advertising "by use of mass and multi media (including but not limited to newspapers, specialty magazines, television, internet, web sites, advertising packaging, displays and other advertising methods) to misrepresent the subject hose system." Complaint ¶ 27; 10 see also id. ¶¶ 6, 10 (claiming "multimedia advertising and other communicative forms"11). Once again, however, plaintiff fails to plead the details of the alleged false advertising with particularity. Plaintiff never alleges that she saw any advertisement in any medium regarding defendant's product. Indeed, plaintiff has not identified a single example of an advertisement by defendant, in any medium, at any time over the last four years, upon which she or any other consumer supposedly relied when purchasing a hose. See McCready v. Am. Honda Motor Co., No. C 05-5247 SBA, 2006 U.S. Dist. LEXIS 44137 at *15 (N.D. Cal. June 19, 2006) (dismissing FAA claim for failure to identify "a single example of an advertisement contemporaneous with their purchases upon which they relied in making their purchases"); see also Comm. on Children's Television, 35 Cal. 3d at 218 (holding that "trial court could reasonably require plaintiffs to set out or attach a representative selection of advertisements, to state the misrepresentations made by those advertisements, and to indicate the language or images upon which any implied misrepresentations are based"). Clearly, where there is no advertisement, there can be no claim of false advertising, much less of false advertising causing injury.

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Complaint ¶ 11.

¹⁰ Plaintiff first asserts that she purchased "based upon the representations that appeared on the packing," explicitly including the fact that it was a "premium" hose, and that the product was accompanied by a warranty, and yet in the next sentence plaintiff claims that she purchased the hose "solely upon the 'kink free' representation."

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¹¹ Precisely the same text appears in the complaint that plaintiff's counsel filed in the McCready case, discussed below and <u>supra</u>, note 4.

D. PLAINTIFF'S CALIFORNIA CONSUMER LEGAL REMEDIES ACT CLAIM MUST BE DISMISSED BECAUSE PLAINTIFF FAILS TO PLEAD FACTS ESTABLISHING EITHER MISREPRESENTATION OR INJURY

The CLRA prohibits "unfair methods of competition and unfair or deceptive acts or practices" in transactions for the sale or lease of goods to "consumers." Cal. Civ. Code § 1770(a). Plaintiff asserts defendant violated three proscriptions of the CLRA: "Representing that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities which they do not have" (id., subd. (a)(5)); "Representing that goods or services are of a particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another" (id., subd. (a)(7)); and "Advertising goods or services with intent not to sell them as advertised" (id., subd. (a)(9)). The CLRA requires proof of causation: that plaintiffs have suffered damages as a direct result of the alleged harm. Mass. Mut. Life Ins. Co. v. Super. Ct., 97 Cal. App. 4th 1282, 1292 (2002) ("[P]laintiffs in a CLRA action [must] show not only that a defendant's conduct was deceptive but that the deception caused them harm.").

In the Complaint, plaintiff makes the conclusory and unintelligible statement that defendant represented its hoses "to have a quality and characteristic that did **not** exist compared to other manufacturers of hoses in the same price class as the subject 'Kink Free' hoses." Complaint ¶ 34 (emphasis in original). Plaintiff does not explain what that allegation means, nor does she plead what qualities or characteristics defendant supposedly represented, how, when or to whom "the qualities and characteristics were represented," which other manufacturers sell hoses in the same price class, which price classes exist, and in which price class the subject hose was sold. Nor does plaintiff plead facts establishing how plaintiff was harmed as a result of the supposed statements referenced in the Complaint. It bears repeating, however, that insofar as the subject hose was represented to have—and does have—a lifetime warranty associated with it, plaintiff seemingly has suffered no injury whatsoever.

II. PLAINTIFF DID NOT COMPLY WITH STATUTORY REQUIREMENTS OF THE CLRA

A. PLAINTIFF FAILED TO FILE THE AFFIDAVIT REQUIRED BY CALIFORNIA CIVIL CODE § 1780(C)

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The CLRA provides:

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In any action subject to the provisions of this section, concurrently with the filing of the complaint, the plaintiff shall file an affidavit stating facts showing that the action has been commenced in a county described in this section as a proper place for the trial of the action. If a plaintiff fails to file the affidavit required by this section, the court shall, upon its own motion or upon motion of any party, dismiss the action without prejudice.

Cal. Civ. Code § 1780(c). Plaintiff failed to file an affidavit with the Complaint stating facts showing that this action has been commenced in a proper venue, as required by California Civil Code § 1770(c). Accordingly, plaintiff's CLRA claim should be dismissed. Id.; Stern, William L., Business & Professions Code Section 17200 Practice, § 10:82 (The Rutter Group 2007).

B. PLAINTIFF FAILED TO COMPLY WITH THE NOTICE AND DEMAND REQUIREMENTS OF CALIFORNIA CIVIL CODE § 1782

California Civil Code § 1782 requires that "thirty days or more" prior to the filing of a CLRA action "for damages" the customer shall notify the defendant, by certified or registered mail, "of the particular alleged violation of Section 1770 "and demand that she "correct, repair, replace or otherwise rectify" the goods or services alleged to be in violation of § 1770. Federal courts have held that failure to serve a demand under § 1782 requires dismissal of plaintiff's CLRA damages claim. See, e.g., Cattie v. Wal-Mart Stores, Inc., 504 F. Supp. 2d 939, 949-50 (S.D. Cal. 2007). Plaintiff's failure to comply with the notice and demand requirement is particularly troubling given the existence of the unconditional warranty suggesting that defendant would have repaired, replaced or refunded the purchase price of plaintiff's supposedly defective hose. "The notice requirement is strict and literal. The purpose of the notice requirement of [Civil Code] section 1782 is to give the manufacturer or vendor sufficient notice of alleged defects to permit appropriate corrections or replacements. . . . The clear intent of the act is to . . . establish a limited period during which such settlement may be accomplished. This clear purpose may only be accomplished by a

literal application of the notice provisions." O'Brien v. Camisasca Auto. Mfg., Inc., 161 Cal. App. 4th 388, 406 (2008).

III. PLAINTIFF HAS FAILED TO ESTABLISH THAT THE COURT HAS SUBJECT MATTER JURISDICTION OVER PLAINTIFF'S CLAIMS

A federal court's lack of subject matter jurisdiction can be raised by any party (or the court sua sponte) at any stage of the litigation. Ins. Corp. of Ireland v. Compagnie Des Bauxites, 456 U.S. 694 (1982). Plaintiff's Complaint on its face raises several questions about the Court's subject matter jurisdiction, some possibly remediable with amendment, others less so. First, plaintiff never alleges citizenship as required by 28 U.S.C. § 1332. Plaintiff alleges that she purchased the subject hose in the "City of Mill Valley, County of Marin, State of California," without ever alleging if that is her domicile. Complaint ¶ 11. Second, plaintiff asserts jurisdiction pursuant to "United States Code § 1711" (Complaint ¶ 2), a provision that speaks to the definition of certain class action terminology. As plaintiff purports to bring a class action and alleges damages "in excess of 5 million dollars," plaintiff may have been attempting to invoke class action diversity jurisdiction under 28 U.S.C. § 1332(d)(2)(A); however, there is no particularized factual basis for plaintiff's claim to any damages, much less to damages that meet the aforementioned jurisdictional requirements.

Third, as noted, the propriety of federal court jurisdiction here seemingly depends on class action diversity jurisdiction created by the Class Action Fairness Act of 2005, Pub. L. No. 109-2, 119 Stat. 4 (codified in scattered sections of 28 U.S.C.) ("CAFA"), as there is no federal question presented, see 28 U.S.C. § 1331, and plaintiff does not appear to suggest that the amount in controversy of her claim on an individual basis would be sufficient to satisfy 28 U.S.C. § 1332(a). At least one federal district court recently has determined that given powerful authority in its Circuit suggesting that a district court may not certify a nationwide class of individuals seeking relief under the laws of a single state, as plaintiff urges here, it is appropriate at the pleading stage to analyze the certification-related issues in sufficient depth to determine whether CAFA jurisdiction is anything other than ephemeral. See Porcell v. Lincoln Wood Prods., Inc., 07-CV-729 BBC, 2008 U.S. Dist. LEXIS 34339, at *5 (W.D. Wis. Apr. 23, 2008) (entering order to show

cause why case should not be dismissed for lack of subject matter jurisdiction, due to strong likelihood that nationwide class would not be certified, causing amount in controversy to fall below \$5 million). Defendant is not aware of other courts having endorsed or disapproved this approach, but respectfully submits that the rationale of <u>Porcell</u> advances the interest of judicial economy.

Further, it is well settled that "California law embodies a presumption against the extraterritorial application of its statutes." Churchill Vill., L.L.C. v. GE, 169 F. Supp. 2d 1119, 1126 (N.D. Cal. 2000) (citing Diamond Multimedia Sys., Inc. v. Super. Ct., 19 Cal. 4th 1036, 1060 n.20 (1999)); see also Norwest Mortg., Inc. v. Super. Ct., 72 Cal. App. 4th 214, 222 (1999). This too raises a significant question about whether the true amount in controversy here is sufficient to support class action diversity jurisdiction. In Churchill, this Court denied plaintiffs' attempt to apply Cal. Bus. & Prof. Code §§ 17200 and 17500 to nationwide claims and noted that "beyond California's presumption against the extraterritorial application of its laws, a California court's adjudication of non-residents' claims that lack a nexus with California 'raises significant due process problems." Churchill, 169 F. Supp. 2d at 1127 (internal citations omitted). Here, there is likewise no proferred nexus between California and the claims of the non-California members of the putative nationwide class, yet plaintiff alleges violations of only California law. As in Churchill, Plaintiff will not be able to represent the interests of non-California residents, if indeed she could represent anyone at all. This, therefore, raises a significant possibility that plaintiff's claims fail to meet the amount-in-controversy requirements of 28 U.S.C. § 1331 or 28 U.S.C. § 1332(d)(2)(A).

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Case 3:08-cv-01513-MHP Document 17 Filed 05/22/2008 Page 25 of 25 IV. **CONCLUSION** For the foregoing reasons, defendant respectfully requests that the court dismiss the Complaint. Dated: May 22, 2008 Respectfully Submitted, DAVIS POLK & WARDWELL By: s/Neal A. Potischman Neal A. Potischman (Bar No. 254862) Stephanie E. Lockwood (Bar No. 238215) Attorneys for Defendant TEKNI-PLEX, INC., sued herein as COLORITE PLASTIC COMPANY

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